

## Office Assistant

**REPORTS TO:** Human Resources Manager

**FLSA STATUS:** Non-Exempt

**STATUS:** Full-Time, 52 weeks, 40 hours per week

**SAFETY SENSITIVE:** Yes

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### **Job Summary:**

Responsible for providing clerical support in the day-to-day office operations for Central Office and sites, including providing telephone/switchboard and front office desk coverage within the Human Resources Team.

### **Essential Functions:**

The Office Assistant will ultimately be evaluated on a combination of skills, dispositions and behaviors, some of which are related to the specific service area of this position and others that represent general expectations of all our agency employees.

The Office Assistant responsibilities chiefly fall within the following essential functions, although s/he may perform other tasks and/or duties as assigned. The Office Assistant will demonstrate competency to perform essential functions that include:

- Greet, assist and direct all visitors in a courteous manner.
- Accurately receive and disseminate message and faxes.
- Transcribes, formats, inputs, edits, retrieves, copies, and transmitting text, data and graphics.
- Organizes work.
- Maintains and posts information on agency calendar, outdoor bulletin internal and external.
- Reserves conference rooms for meetings upon requests.
- Office supply inventory maintained and monitored.
- Manages and maintains cleanliness of front office space; operates and keeps equipment operational by following manufacturer's instructions and established procedures.
- Contributes to team efforts.
- Retrieves, forwards, and updates voicemail as needed, and transfer calls as appropriate.
- Inventory, purchase, maintain and monitor office/cleaning supplies; maintain Safety Data Sheets (SDSs') according to established protocol.
- Receive and log in checks/gift cards received in the mail per established protocol.
- Assists with entering data on the computer, as well as scanning documents.
- Participates in all departmental cross training and cross training activities.
- Copy & laminating for agency.
- Certificates for years of services.
- Special occasion cards.
- Stocking of First Aid kits.
- Start-up.
- Holiday office decorating.

### **Minimum Qualifications:**

- High School Diploma/GED required. AA/AAS in Business Management or related field preferred. All education must be from an accredited institution.
- Telephone/switchboard, front desk coverage, and clerical support required.
- Intermediate Computer, office and clerical skills.
- Arizona's driver's license, proof of insurance, fingerprint card, and Social Security card, and provide a vehicle for program business.
- Health Questionnaire is required at hire and will be updated every 3 years.
- Employee must be able to read, write, and understand English.

**Knowledge, Skills, and Abilities:**

- Experience is required to perform the essential functions of the job.
- Ability to communicate with staff, co-workers, public, and vendors.
- Ability to work in an office setting.
- Demonstrate an understanding of the CPS reporting system, signs and symptoms of child abuse and neglect.

**Physical Requirements:**

Able to perform the following physical requirements of the position with or without reasonable accommodation: critical sensory requirements include general vision, specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus, hear or listen in the normal range (corrected) and speak and give directions clearly. Able to walk, sit, stand, kneel, crouch, crawl, reach, lift, carry, push, pull or otherwise move objects up to 10 lbs., and occasionally lift and/or move up to 25 pounds.

**Working Conditions:**

Work is performed in a classroom/office setting where minimal exposure to injury exists. Hours of work will generally be during regular business hours and average at least 40 hrs per week. There will be work variations in work hours due to employee special projects, deadlines, and other concerns. PGCCS employees have the possibility of exposure to blood or other potentially infectious materials through collateral duty to their routine work assignments, such as rendering first aid if need arises, and seldom exposure to vibration, toxic conditions, odors, dust, mold and poor ventilation.

**Acknowledgements:**

This job description describes the general nature and level of work performed. The employee may be required to perform other job-related duties. All requirements are subject to change over time. I am fully qualified for this position, and can perform the duties as described. I understand that PGCCS is an Affirmative Action/EEO/At-Will Employer and that PGCCS reserves the right to revise this job description as necessary.

I acknowledge that this job description is neither an employment contract nor a legal document. I have received, read, and understand the expectations for the successful performance of this job and my questions have been answered thoroughly.

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Employee Signature

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Date